



## FREQUENTLY ASKED QUESTIONS

**Q: WHEN IS PAYMENT DUE?**

A: Payment is due immediately to reserve your spot, rooms are reserved on a first come, first serve basis and space is EXTREMELY limited so I don't suggest waiting!

**Q: ARE THERE ANY ADDITIONAL FEES?**

A: The only additional fees are gratuities for servers, drivers and wine tastings. Please prepare to tip the minimum standard of 15%-18%.

**Q: WHAT IS THE PAYMENT DEADLINE?**

A: As stated above, reservations are first come, first serve. There's no deadline but once the rooms are gone, they're gone!

**Q: WHEN IS FINAL PAYMENT DUE?**

A: August 2, 2021

**Q: IS THIS TRIP REFUNDABLE?**

A: No. Once I pay in advance to reserve spots, they are not refundable to me, therefore, I cannot offer a refund to you unless the trip is cancelled on MY behalf.

**Q: WHAT HAPPENS IF I MISS A PAYMENT?**

A: Your card will be on file for automated payments each month. In the event your card is declined on the date attempted to debit funds, you will have 10 (TEN) calendar days to rectify the payment. If not done after 10 days, your reservation will be cancelled and no refund will be issued.

**Q: WHAT HAPPENS IF I GET SICK AND CANNOT MAKE IT?**

A: I definitely understand things come up out of our control. Unfortunately, no refunds will be issued unless Mo' Scrubs cancels the trip.

**Q: DOES MY DEPOSIT GO TOWARDS THE BALANCE?**

A: Absolutely!

**Q: IS MY DEPOSIT REFUNDABLE?**

A: No.

**Q: WHAT IS THE PAYMENT SCHEDULE?**

A: Payments break down as follows:

Single Occupancy: \$1350 - \$200 deposit = \$1150

- If booked in March, 1st payment deducted in April (5 payments of \$230)
- If booked in April, 1st payment deducted in May (4 payments of \$287.50)

Double Occupancy - \$1075 - \$200 deposit = \$875

- If booked in March, 1st payment deducted in April (5 payments of \$175)
- If booked in April, 1st payment deducted in May (4 payments of \$218.75)

***Please note you are welcome to pay more than the monthly amount.***

**Q: HOW DO I BOOK?**

A: You can click [HERE](#) or visit moscrubsbytoya.com/events.

**Q: WILL THERE BE A FULL ITINERARY BEFORE THE TRIP?**

A: Yes.

**Q: WHAT IS THE GROUND TRANSPORTATION?**

A: We will be traveling by van from Nashville, TN to Big Canoe, GA.

**Q: I DON'T LIVE IN NASHVILLE, CAN I STILL ATTEND?**

A: Absolutely! You would be responsible for getting to Nashville to be transported to GA. Or, if you live in the area, you are welcome to drive over!

**Q: HOW LONG IS THE DRIVE FROM NASHVILLE, TN TO BIG CANOE, GA?**

A: It is about a 4 hour drive.

**Q: ARE CHILDREN ALLOWED?**

A: No. You must be 21+ years of age to attend.

**Q: AM I REQUIRED TO PARTICIPATE IN ALL OUTINGS/ACTIVITIES?**

A: Absolutely not! This is meant to be a self care experience that works for YOU, you won't be pressured or judged if you choose to sit out anything.

**Q: THE COMPLIMENTARY SELF-CARE SERVICES SOUND AMAZING! WILL I HAVE AN OPTION TO BOOK ADDITIONAL TIME NOT INCLUDED IN MY PACKAGE IF I WANT?**

A: You sure can! Our Self-ish service staff will be on site all weekend and available to you!

**Q: I'M NOT A DRINKER, SHOULD I ATTEND?**

A: That's totally up to you! Please be advised that there will be wine and champagne served. You aren't expected to partake, however, if watching other women drink would make you feel uncomfortable, it's probably best to pass on this experience. Respectfully.

**Q: WHAT COVID PRECAUTIONS ARE YOU TAKING?**

A: All attendees will be required to submit a negative COVID test, dated no earlier than October 6th, 2021 in order to attend. In addition, the property we will be occupying has a strict cleaning schedule, and I will definitely have lots of hand sanitizer, and other cleaning supplies and PPE available for everyone.

**Q: ARE THE SELF CARE SERVICE PROVIDERS CERTIFIED/LICENSED?**

A: Absolutely! They are professionals in their field and have all appropriate credentials. Bonus: they are the creme de la creme!!

**Q: CAN I BRING MY OWN FOOD/DRINKS?**

A: You certainly can! Please be advised that storage space may be limited, so try to keep it to a small amount (nothing more than 1 grocery bag full).